

Kingdom Green Cleaning LLC

Frequently Asked Questions & Company Policies

Service Areas

Jacksonville, Jacksonville Beach, Atlantic Beach, Neptune Beach, Ponte Vedra, Nocatee, St. Johns, Mandarin, Southside, San Marco, Riverside, Avondale, Arlington, Northside, Orange Park, Fleming Island, Oakleaf, Middleburg, Yulee, Fernandina Beach and Callahan.

Services

Standard Cleaning, Deep Cleaning, Move-In/Move-Out Cleaning, Weekly, Bi-Weekly, Monthly, Airbnb, Residential, Commercial and Office Cleaning.

Standard Cleaning

Dusting, vacuuming, mopping, kitchen cleaning, bathroom sanitizing, trash removal, bed making (if linens provided) and general tidying.

Deep Cleaning

Includes Standard Cleaning plus baseboards, doors, window sills, detailed bathrooms and kitchens, hard-to-reach areas and built-up grime removal.

Supplies

We bring all professional equipment and can provide eco-friendly products upon request.

Being Home

You do not need to be home if access is arranged.

Insurance

Kingdom Green Cleaning LLC is fully insured.

Quotes

Request by phone, text, website or free walkthrough.

Payments

Credit/Debit Cards, Zelle and Cash.

Scheduling

Advance booking is recommended.

Cancellation Policy

48-hour notice required for cancellations or rescheduling.

Arrival

Arrival times may vary due to traffic or previous appointments.

Property Access

Please ensure access is available; lockout fees may apply.

Satisfaction Guarantee

Notify us within 24 hours if any area requires attention.

Pet Policy

Friendly pets are welcome; aggressive pets should be secured.

Breakage Policy

Please report accidental damage immediately. Secure valuables before service.

Health & Safety

Please inform us of contagious illnesses. Unsafe conditions may require rescheduling.

Weather

Severe weather may delay or reschedule appointments.

Recurring Services

Weekly, bi-weekly and monthly clients receive priority scheduling and personalized service.

Why Choose Us

Professional, detail-oriented, insured, eco-friendly options, customized plans, flexible scheduling and exceptional customer service.